COMPANY NAME:

Century Group

JOB TITLE:

Server Care (Full-time) - The Waterford - DF72

--LOCATION OF JOB--

COUNTRY: Canada

STATE/PROVINCE: British Columbia

CITY: Delta

ZIP CODE: V4L 2P9

DESCRIPTION/RESPONSIBILITIES:

Role Summary

Reporting to the Director of Care or designate, the Server is responsible for all aspects of services in the dining room, resident lounges and tray delivery and pick-up for the residents, guests and the public.

Shift: 4 on, 2 off (2:00pm-9:00pm)

Wage: $20.56 for the duration of single site wage levelling

Key Accountabilities

The Server’s key role is to provide a relaxed and enjoyable dining experience for our residents, providing exemplary customer service in the dining room and lounges. Service includes lunch and dinner, teas, special events and room service through table/tray presentation, delivery and pick up of trays from resident suites (as required), preparation and service of food, beverages and accompaniments. Other responsibilities include:

\* Carrying out general cleaning duties and routines, including setting and cleaning of tables together with the bases and covers

\* Cleaning and keeping tidy preparation and service areas, and carts and equipment

\* Scraping, stacking, washing dishes, and when required returning them to storage

\* Cleaning of all appliances such as coffee machines, refrigerator and ice machine

\* Carrying out general cleaning of spills and food, sweeping & cleaning after each meal on carpet/flooring in the dining and lounge areas as required

\* Provide tableside meal service; with an understanding of meal textures

Education & Experience

\* Minimum Grade 10 education or equivalent

\* Minimum of 1 year experience in a hotel, restaurant, or equivalent

\* Minimum of 1 year serving experience and preferably in a residential care setting environment

\* Food Safe Certificate is required

\* First Aid / CPR Certificate

Required Knowledge, Skills and Abilities

\* Must be physically and mentally able to carry out the assigned duties

\* Must be organized and have the ability to work in a busy environment

\* Must possess the qualities and attitude that respects and maintains the spirit, dignity and individuality of the residents and employees

\* Must demonstrate empathy and understanding of our seniors, must have a high standard of hygiene and cleanliness & ability to work under strict

time constraints

\* Must be able to work independently with a minimum of supervision

\* Must have the ability to communicate effectively, organize the departmental operations, and supervise subordinates when acting as lead hand

\* Must be able to speak and understand English competently

\* Must be capable of safely and efficiently operating all equipment associated with the duties required for the position

To apply for this position, please use the following URL:

<https://ars2.equest.com/?response_id=578a3967bba53d1c3b05a6770bcd9122>

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