



Good Samaritan Canada (GSC) is a leading faith-based, not-for-profit, registered charity in Western Canada that provides quality accommodations, health, and community care services and programs to aging individuals in need. With over 69 years of experience providing specialized health and community care services in innovative and caring environments, our operational effectiveness and overarching culture of service and care make us the provider of choice for individuals and their families seeking a supportive place to call home.

We are currently inviting applications for a Full Time 1.0 FTE Director of Operations to support our care homes and programs throughout British Columbia. This position is based out of our regional office located in Kelowna.

If you have a passion for achieving excellence in the delivery of continuing care services then this position is for you.

Reporting to the Senior Director of Operations, the **British Columbia Director of Operations** will provide leadership and operational oversight for a range of services including assisted living, complex care, dementia care, and day programs located in multiple care homes. As the Director of Operations, you will work with other organizational leaders to ensure that care and services are aligned with our Mission, Vision, and Values, GSC goals and objectives, and that effective and efficient clinical care and services are being provided. By utilizing your proven interpersonal, networking, and relationship building skills, you will assume a leadership role in growing your team by empowering them to pursue leading practices, building a quality-focused culture, and promoting quality improvement and resident/client safety improvement plans. You will oversee the development of annual budgets and monitor monthly variance reports.

QUALIFICATIONS

A health related degree paired with a gerontology or health administrator certificate is required. You will have a minimum of ten (10) years of management experience with at least three (3) years of management experience at a senior level. Experience will include a background in continuing care, dementia care, gerontology, negotiation, team building, conflict management, and budget management. You will bring outstanding interpersonal skills and maintain an open and sincere approach with all staff while demonstrating respect and compassion for everyone equally.

TO APPLY: PLEASE EMAIL YOUR RESUME AND COVERING LETTER TO: kheit@gss.org

For more information, visit us at www.gss.org